1. General

The General Terms and Conditions on Sales of Petroleum Products for Supplying Vessels Which Vessels Use Petroleum Products as Motor Fuel (hereinafter: General Terms and Conditions) constitute an integral part of “Bunker Supply Confirmation” document (hereinafter: Sales Contract) and produce legal effect equal to the Contract.

By signing the Sales Contract, it shall be deemed that the Buyer is familiar with and accepts the General Terms and Conditions hereof.

The Sale contract shall regulate conditions on sales of petroleum products between the party named as Seller and the party named as Buyer, for the purpose of supplying vessels with petroleum products which are used as motor fuel (hereinafter: Marine Fuels), based on which the Seller, in compliance with the General Terms and Conditions of the Sales Contract, sells and delivers to the vessel nominated by the Buyer, and the Buyer purchases – takes over and pays for the delivered Marine Fuels, unless the General Terms and Conditions otherwise require, any words denoting the singular shall include the plural and vice-versa.

2. Definitions

Throughout these General Terms and Conditions and Sale contract, save where the context otherwise requires, the following definitions shall be applied:

"Marine Fuels" means petroleum products, derived from crude oil, delivered or to be delivered to the Vessel.

"Seller" means the party contracting to sell and deliver Marine Fuels.

"Buyer" means the party contracting to purchase, take delivery of and pay for the Marine Fuels.

"Vessel" means the vessel to which the Marine fuels are physically delivered.

"Sale contract" means any contract created by acceptance by Seller of an order placed by Buyer for Marine Fuels presented in the form of a Bunker supply confirmation (downloaded from the official internet presentation of NIS j.s.c). Each delivery constitutes a separate Sale Contract governed by these General Terms and Conditions and any other special conditions which may have been agreed in writing in the Sale contract. Where there is a conflict between the General Terms and Conditions and any special conditions which may have been agreed in writing in the Sale contract, the latter shall prevail.

"Bunker List" – shall mean a dispatch note – a document signed by the Seller’s and the Buyer’s authorized persons (the persons who sign the aforementioned document shall be deemed authorized signatories), which presents an evidence that the Motor Fuels have been delivered as per the quantity and the quality specified in the Bunker List.
"Current Regulations"— shall mean relevant regulations of the Republic of Serbia applicable to any issue not regulated by the General Terms and Conditions and the Sales Contract, which govern and are related to governing of rights, obligations, and responsibilities of the Contracting Parties – signers of the Sales Contract, and which include, but are not limited to, the following: International Convention for the Unification of Certain Rules relating to the Arrest of Sea-Going Ships, Appendices I and II to the United Nations' Convention on the Registration of Sea-Going and Inland Navigation Vessels, Law on Enforcement and Security, Law on Court Procedure, Law on Contracts and Torts, as well as local regulations of other countries where the Seller may require security and enforcement of a temporary measure or other rights arising out of and in connection with these General Terms and Conditions and the Sales Contract.

3. Grades/Quality – Type of Motor Fuels

a. The Buyer shall have the sole responsibility for the nomination of the grades - types of Marine Fuels suitable to the Vessel, and shall state the required and suitable grades – types of Marine Fuels in the Sale contract.

b. The Seller warrants that the Marine Fuels shall comply with the grades nominated by the Buyer, shall be of satisfactory quality and that their characteristics will correspond to those generally offered in the relevant port of delivery. Unless otherwise agreed and stated in the Sale contract the delivered Marine Fuels, in terms of their quality, shall be in compliance with the requirements defined in the Rulebook on Technical and Other Requirements Related to Liquid Fuels of Petroleum Origin.

c. The Seller can in no circumstances be held responsible for any consequences incurred by inadequate nomination of Marine Fuel type stated by the Buyer in the Sales Contract. The Seller shall not be obliged to verify the type of Marine Fuel and its suitability for the Vessel.

d. It is the duty of the Buyer to take all reasonable actions, including minimizing of any costs associated with an off specification or suspected off specification supply. To this end, the Buyer shall cooperate with the Seller in achieving the most cost effective solution. In any event, Seller’s obligation hereunder shall not exceed direct expenses incurred for removal and replacement of fuel and shall not include any consequential or indirect damages or injuries, including without limitations, demurrage claims, loss of contract or loss of profit. If the Buyer removes such Marine fuels without the consent of the Seller, then all such costs shall be for the Buyer account.

4. Quantities

The quantities of Marine Fuels nominated to be delivered are those stated in the Sale contract. The quantity of Marine Fuels delivered to the Vessel shall be denominated in tons and shall not fall short or exceed by more than 10% (allowed tolerance) the tonnage so stated without the prior written consent of the Seller.
5. Measurements

a. The quantities of Marine Fuels, specified in the Bunker List and delivered to the Vessel, shall be determined:
   - In case of delivery (bunkering) from the Vessel and from the terminal with a special tank truck – according to the quantity shown at the gauge (volumeter) of the Seller’s tank truck from which the delivery (bunkering) is made.
   - In case of delivery (bunkering) at the wharf (terminal - Seller’s warehouse) – according to the gauge (volumeter) at the terminal – Seller’s warehouse (wharf);

b. The Buyer and the Seller shall both have the right to be present or represented when such measurements are taken and shall be given sufficient information and facilities to verify the quantity delivered. If the Buyer or his representative fails to avail himself this right, the quantity delivered, as determined by the Seller, shall be binding for charging and payment purposes.

6. Sampling and Complaint Procedure

a. The sampling shall mean three (3) arbitration samples of Marine Fuels dispatched during delivery – bunkering operation.

b. The aforementioned samples shall be securely sealed immediately after sampling and provided with labels showing the Vessel's name, identity of delivery facility, Marine Fuel name - type, delivery (bunkering) date and place and seal number and signed by the Seller's representative and the Master of the Vessel or his authorized representative.

c. Two (2) arbitration samples shall be retained by the Seller for thirty (30) days after delivery (bunkering), and the third sample shall be retained by the Buyer’s Vessel which is fueled with the fuel sampled from that particular delivery.

d. If the Buyer determines the quality of delivered Marine Fuel is not in compliance with the items specified in the Bunker List, it shall be obliged to immediately notify the Seller thereof in writing.

e. The Buyer shall be obliged to submit the written complaint about the delivered Marine Fuel quantity within 15 (fifteen) days from the date of delivery. Any complaint sent after the forgiven period shall not be accepted by the Seller.

f. Along with the complaint under Clause 5 (e), the Buyer shall be obliged to enclose a Record of the Inspection Body (this and any other independent control organization - hereinafter: IB) containing analysis results of Marine Fuel fueled in the Buyer's Vessel.

g. If the Seller rejects the Buyer's complaint regarding the Marine Fuel quality, the Contracting Parties shall hire IB to conduct a comparative analysis of the Buyer's and the Seller's arbitration samples. The costs of IB services shall be borne by the Buyer in case of an ungrounded complaint or by the Seller in case IB determines that the Buyer’s complaint is grounded. The IB’s report shall be binding for both Contracting Parties.
h. Any complaint about the delivered quantity must be determined at the moment of delivery by a Bunker List or a complaint letter, in order to be subject to consideration. Any complaint established in this manner, regarding a small delivery, shall be presented by the Buyer in the form of a written complaint within 15 days from the date of delivery, otherwise it shall be deemed that the Buyer has waived such claim. Any inspection of the delivered quantity conducted by the Buyer, at its sole expense, shall not be taken into account unless conducted by IB selected by the Seller and in the presence of the Seller’s representatives, who agrees on the IB’s conclusion. If such conclusion is not supplied, the quantity determined by the Seller shall be binding for the Contracting parties.

7. Delivery

a. The Marine Fuels shall be delivered to the Vessel at port or place stated in the Sale contract. Depending on the working hours of the port or place of delivery, delivery shall be made day and night, Sundays and holidays included, which will be defined in the Sales Contract for every single delivery.

b. The Vessel's estimated time of arrival (ETA) shall be as stated in the Sale contract. Seller shall be under no obligation to deliver if the Vessel arrives outside the price validity time range as stated in the Sale contract. Moreover, the Seller shall be entitled to unilaterally postpone the delivery deadline and to notify the Buyer and Master of the Vessel on the new delivery deadline.

Regarding the Seller’s conduct under the previous paragraph, the Seller shall not be liable in any respect for the damage which the Vessel and/or the Buyer may incur by such action.

The Buyer, or his agents (whose names are to be specified by Buyer in the contract in writing) shall send a written notice to the Seller on the arrival of the Vessel, i.e. a 48/24/6 hour notice prior to the contracted delivery, and verify the time (denominated in hours) on the date when the Vessel will be ready to take over the Marine Fuels in the quantity specified under the Sales Contract. In case the Buyer or its agents do not act as prescribed above, the Seller shall not be liable for possible consequences.

c. The Buyer’s Vessel shall be obliged to take over the Marine Fuel specified under the Sales Contract within the contracted deadline, at the contracted place, and at the contracted time, and in compliance with all other terms and conditions defined in the Sales Contract. This Clause represents an important requirement and, in case the Buyer’s nominated Vessel fails to fulfill the above obligation, the Buyer shall be entitled to undertake action in any manner defined under Clause 8 (b).

d. The Marine fuels shall be delivered from the wharf/place of delivery specified in the Sales Contract:

   I. at the Seller terminal or
   II. at terminals with special tank trucks (in compliance with requirements governed by the current Rulebook on Supplying Motor Vessels with Motor Fuel) or
   III. by bunkering barge

e. The Seller shall be in possession of all permits required to comply with all relevant regulations pertaining to delivery of Marine fuels at the port or place of delivery.

f. The Buyer shall ensure that the Vessel is in possession of all certificates required to comply with all relevant regulations pertaining to delivery of the Marine Fuels at the port or place of delivery and shall instruct the Master of the Vessel to:
I. advise the Seller in writing, prior to delivery, of the maximum allowable pumping rate and pressure and to agree on communication and emergency shut-down procedures;

II. notify the Seller in writing, prior to delivery, of any special conditions, difficulties, peculiarities, deficiencies or defects in respect of and particular to the Vessel which might adversely affect the delivery of the Marine fuels;

III. provide a free side to receive the Marine fuels and to render all necessary assistance which may reasonably be required to moor or unmoor the delivery vessel or to connect or disconnect the delivery hose(s).

g. The Master of the Vessel or the person authorized by him, shall provide segregated tankage to receive the contracted quantity of Marine fuels. The Seller shall not be responsible for on board safety or storage, steady loading and/or other circumstances which may affect the delivery, but, during the loading of the Vessel, the Seller shall act in accordance with instructions of the Master of the Vessel or some other authorized person of the Vessel.

h. The period decanting (bunkering) of Marine Fuel into the Vessel is counted form the moment of attaching the „stander“ – coupling or the hose at the receiving device of the Vessel to the dispatching hose – flange of the Seller’s dispatching vessel, and lasts until the moment of their disconnection and signing of the bill of lading - Bunker List.

i. In case of unsettled Buyer’s debt regarding any payable amount based on delivered Marine Fuels, the Seller may postpone the delivery deadline until the amount due for payment is settled or it may make the delivery. The Seller shall not be held liable in neither of the above cases for any damage incurred by the Vessel and/or the Buyer.

8. Documentation

a. Once the delivery is completed and quantities measured, a receipt shall be signed and stamped by the Master of the Vessel or his representative, and returned to the Seller, or his representative, as acknowledgement of the delivery. One (1) duplicate copy shall be retained by the Master of Vessel. This receipt shall contain the following minimum information:

I. delivered quantity as per volume liter units at 15°C

II. density in kg/m³ at 15°C as per ISO 3675

III. delivered quantity in kilograms

b. Verification of the information provided under Clause 7(b) may obtained by analysis of the Vessel's retained sample in the manner prescribed under Clause 5.

c. In the event the Master is not satisfied with the Marine Fuels, sampling, quality, quantity or any other matter concerning the Marine Fuels or their delivery, he shall make appropriate remarks in the Bunker List.

d. The Marine Fuel shall be considered handed over to the Buyer on the date and in the quantity stated in the dispatch note for the Bunker List.

e. If the Vessel, after the receipt of the Marine Fuel, leaves the customs area of the Republic of Serbia, the Seller shall issue a document in compliance with the current customs regulations related to allowed customs goods handling. The dispatch note – Bunker List and the invoice shall be made in 6 numbered copies.
f. The Seller shall send one copy of the dispatch note and invoice under Clause 7 (e) to the Buyer, to the address stated in the Sales Contract. The Seller shall deliver the above document to the Buyer within 10 (ten) days from the date of delivery in terms of Clause 7(d).

9. Price

a. The price of the Marine Fuels shall be on the amount expressed per unit and on the currency stated in the Sale contract for each grade - type of Marine Fuels delivered to the Vessel as applicable and stated in the Sale contract. The price of shall be valid for the specific delivery stated in the Sale contract.

b. Should the Vessel not arrive within the determined time range, the Sale contract shall be considered null and void unless Seller elects to accept the new readiness date (hour) of delivery, and the Buyer agrees upon the same as per Clause 6 (b). In that case, the Buyer and the Seller to exchange written notices regarding the new hour of delivery and acceptance of that new time of delivery. Otherwise, the new date of readiness for delivery of Marine Fuel shall be a basis for a new Sales Contract under the terms and conditions (price included) agreed upon with the Buyer.

10. Payment

a. Payment for the Marine Fuels shall be made by the Buyer in accordance with the provisions of the Sales Contract (“Terms of Payment”) defining the price currency, payment deadline within which the Buyer shall be obliged to pay the value of the delivered fuel, as well as all other data related to the terms of payment.

The delivery date shall be deemed the date specified in the dispatch note – Bunker List.

In case that, after the advance payment has been made, the Seller delivers the Marine Fuel in the quantity exceeding the quantity specified in the Sales Contract, the Buyer shall be obliged to pay the difference in the value pertaining to the surplus quantity of delivered Marine Fuel based on the Seller’s invoice, to the Seller’s transfer account no later than 10 (ten) days from the date of delivery. In case of smaller quantity of petroleum products delivered, the Seller shall, upon the written request, make a return of excess payment for the period of VAT accounting with the Seller.

b. Payment shall be made in full, without set-off, counterclaim, deduction or discount, free of bank charges.

c. Payment shall be deemed to have been made, i.e. that the Buyer has settled its obligations related to payment in the adequate manner, at the moment when the funds are registered at the Seller’s transfer account. Any delay in payment shall entitle the Seller to claim a arrears on interest in compliance with 9 (d).

d. In case the Buyer is late for payment of the Marine Fuel, the Seller shall be entitled to claim and the Buyer shall be obliged to pay the arrears on interest at the monthly level, specifically from the due date of the currency by the date of debt settlement in the amount of 1M (monthly) USD Libor (published on Reuters on the date of delivery) +5%. The Buyer shall be obliged to settle the calculated interest within 8 (eight) calendar days from the date of receipt of the monthly calculation on the arrears on interest. In case the Buyer, beside the debt for the delivered petroleum products (principal) also owes the interest and charges, the debt shall be settled from the first following Buyer’s payment (if the payment is not referenced) according to debt maturity, charges and interest included.
e. When making a payment, the Buyer shall settle each invoice, proforma invoice, and accounted interest individually. The Buyer shall enter the reference number in the payment order based on which the payment shall be made. Otherwise, the Buyer shall be charged with penalties and delivered the debit memo in the amount 0.1% of the payment for the purpose of reimbursement of expenses of manual work performed by the Seller's employees regarding posting of unreferenced or inaccurately referenced payments.

11. Taxes and Other Public Revenues

a) Excise

If the Seller makes delivery of Marine Fuel from an excise or a customs warehouse to the Buyer which operates its Vessels on the international routes, the Seller shall not calculate the excise, provided it must explicitly remark in the bill of delivery that the Marine Fuel delivery is excise exempted.

b) Value Added Tax (VAT)

The Seller shall not be obliged to calculate the VAT based on the Marine Fuel turnover, if the Marine Fuel is delivered from the customs warehouse at the wharf, i.e. port open to international traffic, to the Buyer operating vessels on international routes. The Seller shall enter the remark into the invoice issued to the Buyer that the sale of Marine Fuel is VAT exempted in compliance with current regulations.

12. Risk/Title

Risk in the Marine Fuels shall pass to the Buyer once the Marine Fuels have passed the flange connecting the Vessel's bunker manifold with the delivery facilities provided by the Seller. Title to the Marine Fuels shall pass to the Buyer upon payment for the value of the Marine Fuels delivered, pursuant to the terms of Clause 9 hereof. Until such payment has been made, the Seller shall have a right of lien over the Vessel for the value of the Marine Fuels delivered, specifically the right to demand an arrest of any of the Buyer’s Vessels, for the purpose of securing and settlement of claims in the amount of delivered Marine Fuels in compliance with the International Convention for the Unification of Certain Rules relating to the Arrest of Sea-Going Ships, adopted in 1952 in relation to sea-going ships, and amended in terms of inland navigation by Addenda I and II United Nations' Convention on the Registration of Sea-Going and Inland Navigation Vessels.

13. Termination

Without prejudice to accrued rights hereunder, either party shall be entitled to terminate the Sale contract in the event of:

a. any application being made or any proceedings being commenced, or any order or judgement being given by any court, for

I. the liquidation, winding up, bankruptcy, insolvency, dissolution, administration or re-organisation or similar, or

II. the appointment of a receiver, liquidator, trustee, administrator, administrative receiver or similar functionary of the other party or all or a substantial part of its assets (otherwise than for the purpose of a reconstruction or amalgamation);
b. any suspension of payment, cessation to carry on business, any act being done or event occurring which, under the applicable law hereof, has a substantially similar effect to any of the said acts or events described above.

c. In other cases specified in the General Terms and Conditions and positive regulations of the Republic of Serbia.

14. **Force Majeure**

The effects of Force Majeure are recognized as the circumstances relieving one or both Contracting Parties affected by them to, partly or in the whole, fulfill their contractual obligations. Neither Party shall be liable to the other in respect of the non-fulfillment of any obligation arising out of this Contract to the extent that the non-fulfillment is caused by an event of Force Majeure.

The force major will imply in particular as follows: fire, flood, storm, prohibition of navigation, earthquake, war, mobilization, hostilities, riots, strikes -other than strikes with the Contracting parties, sabotage, epidemics, traffic accidents and Acts of God, imposing of embargo, blockade or sanctions by bodies or organizations of the international community or several countries, act of the bodies of international community against any Party, blockades organized by third parties, and also other cases and occurring of other events not attributable to the fault of either or both Parties, which fully or in part prevent or hamper either or both Parties to meet the agreed upon obligations, and which could not have been either envisaged or avoided by either or both Parties.

The Party which is prevented in the fulfillment of its contractual obligations due to the effects of Force Majeure shall immediately, without delay, inform the other Party in writing, not later than 3 (three) working days thereafter, under the threat of losing the right to refer to Force Majeure, about its occurrence and reckoned or expected duration and submit the evidence of its existence.

The Party affected by a Force Majeure event shall take all necessary measures to mitigate the effects preventing it to perform its obligations stipulated herein, also shall keep the other Party informed of how long the Force Majeure will impede the fulfillment of obligations under the Contract, and shall notify the other Party of the cessation of the Force Majeure circumstances. Paragraph 1 of this clause respectively applies in case of both Contractual Parties are affected by Force Majeure.

During the effect of Force Majeure, each party shall bear its own costs.

15. **Safety and the Environment**

The Buyer shall be responsible and shall be obliged to apply all positive regulations, rules, and provisions of deeds related to Vessels, as well as all laws and bylaws of the Republic of Serbia – governing fire prevention, sanitary protection, environmental protection, as well as undertaking activities in terms of prevention and remediation of environmental contamination by Marine Fuel.

In case of any accident (including, for the purpose of this Clause, spillage, leakage, drainage of Marine Fuel) which causes or may cause contamination at any phase of loading, the Buyer and the Seller shall jointly, regardless of whether it is the Buyer’s or the Seller’s responsibility, immediately undertake activities related to cleaning, collection, and remediation of the accident, which will be conducted in compliance with regulations of the Republic of Serbia. Costs of remediation and possible damage shall be borne by the party responsible for the accident.
16. **Law and Arbitration**

Any disputes arising out of or in connection with the Sales Contract or the General Terms and Conditions hereof, for the purpose of securing and settling claims of the Seller based on the delivered Marine Fuels, shall be referred to competent court in the place determined by the Seller, and other relevant authorities for the part regarding the right of lien and temporary arrest/detention measure applied in relation to any of the Buyer's vessels, whereas in other cases the dispute shall be referred to the Foreign Trade Arbitration of the Serbian Chamber of Commerce with the registered seat in Belgrade, with application of its rules and substantive law of the Republic of Serbia. Regarding anything else not regulated by the General Terms and Conditions and the Sales Contract, positive regulations of the Republic of Serbia, excluding application of the UN Convention on Contracts in the International Trade in Goods, shall apply.